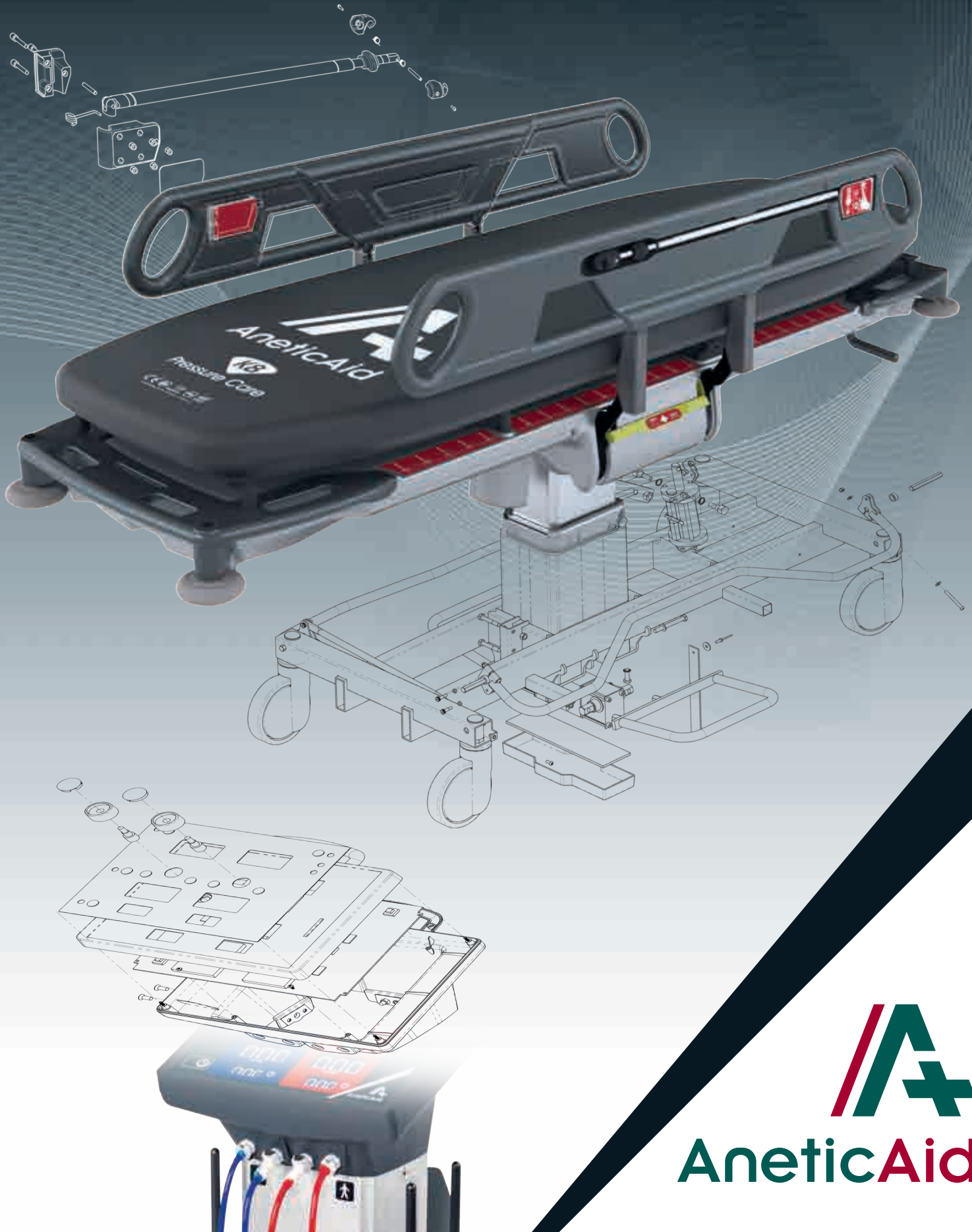


AnetiCare



Service & Maintenance

Product knowledge combined with customer care



AnetiCare

Anetic Aid is a UK-based manufacturer which has been designing, supplying and supporting equipment for a variety of clinical environments since 1977.

Renowned for innovation and high quality, we listen to customers across the country and internationally, and work closely with them to develop state-of-the-art products and services to meet healthcare's constantly changing needs.

Our products are all designed to be robust, and we recognise that they require equally high-quality servicing and maintenance to keep them working efficiently – which is why we offer **AnetiCare** – a range of packages to suit different budgets.

Whichever level you choose, you can have the confidence of knowing that we hold spare parts in stock and our nationwide team of qualified Field Engineers has the skills and expertise to service all of our UK-designed and built systems on-site, ensuring minimum downtime for our customers.

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Unique manufacturer-backed Lifetime Warranty Scheme

Our Service and Maintenance packages are fully compliant with MHRA Guidelines and Directives:



annual pre-planned service



annual pre-planned service plus free call-out for the rest of the year, includes cost of replacement parts



Designed and produced at our UK manufacturing facility using the latest engineering techniques



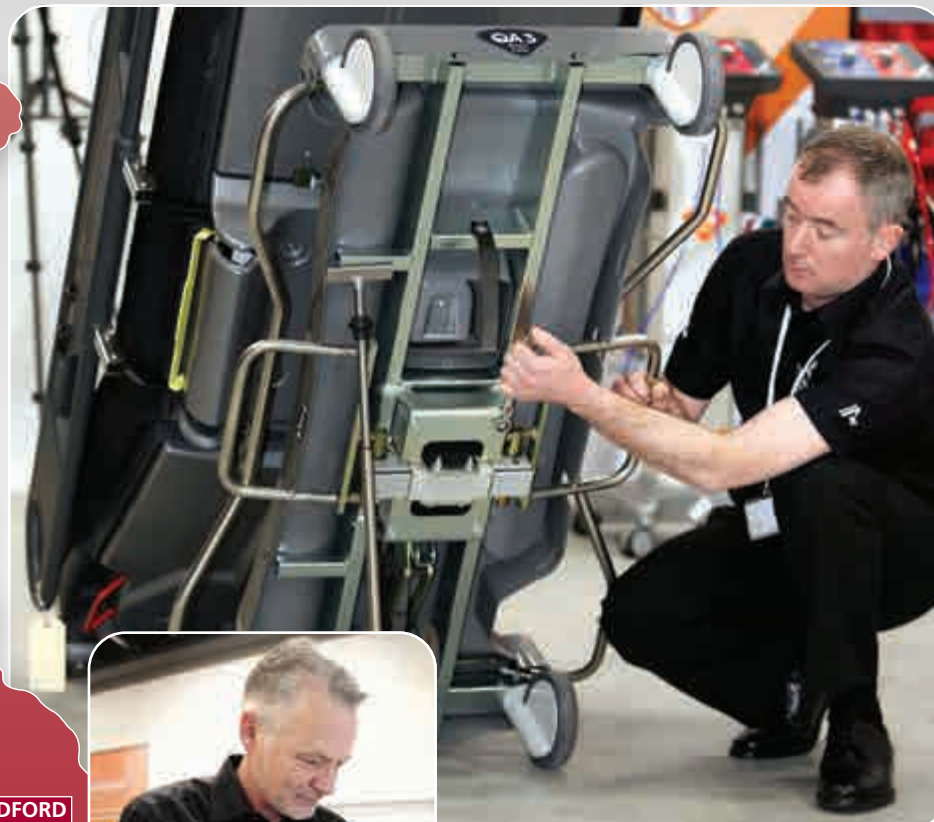
With extensive stock held in our warehouse, we offer rapid delivery times



Unique manufacturer-backed Lifetime Warranty Scheme

One of the many challenges faced by today's healthcare providers is maintaining their increasingly sophisticated inventory of equipment in the demanding environment of a busy hospital or unit.

Like any family car, every item from the multi-million pound MRI scanner to a patient wheelchair needs to be serviced regularly to keep it in good working order. As well as being a manufacturer, Anetic Aid has been providing that vital support for more than 40 years:



Country-wide coverage and dedicated areas

Based across the country, each of our Field Engineers has a dedicated geographic area and works on-site, enabling them to gain in-depth knowledge and understanding of the individual hospitals and clinics on their 'patch': they know the departments and staff within them and appreciate any special requirements arising from the physical nature of those sites and the work they do.



Each of our manufacturer-trained Field Engineers carries comprehensive test and calibration equipment together with an extensive range of components.

AnetiCare manufacturer-backed service plans:

Safety and peace of mind – all our service plans are fully compliant with MHRA 'Managing Medical Devices' and CQC guidelines



Monitoring and auditing – to ensure timely, preventative action to optimise performance throughout a product's life



Cost savings – we offer simple, structured pricing plans



Ease of administration – we liaise with your clinical team, planning service schedules to minimise equipment downtime



Expertise – as a UK Designer / Manufacturer we use only original parts, fitted by our own locally-based and fully-trained engineers for a swift 'fix first time' policy



Training – we provide free, certified end-user training programmes on all equipment



We offer the unique and highly popular **'Lifetime Warranty Scheme'**

Take out an annual service package for up to 10 years for any of these products, and nearly all parts and our engineers' time are covered as part of the deal.

Call us now for more details on **01943 878647**



LIFETIME WARRANTY
Terms and Conditions apply



See the features offered in our AnetiCare packages and choose the best option for your equipment:		
Features	AnetiCare Prevent	AnetiCare Prevent Premium
Preventative maintenance and calibration	AS STANDARD	AS STANDARD
On-site service and repair	AS STANDARD	AS STANDARD
Safety health check	AS STANDARD	AS STANDARD
Discounted components	AS STANDARD	AS STANDARD
Full compliance with MHRA 'Managing Medical Devices' and CQC Guidelines	AS STANDARD	AS STANDARD
Experienced, manufacturer-trained Field Engineers	AS STANDARD	AS STANDARD
Original manufacturer components	AS STANDARD	AS STANDARD
Technical support hotline	AS STANDARD	AS STANDARD
Fully documented traceability of equipment	AS STANDARD	AS STANDARD
FREE end-of-life assessment reports	AS STANDARD	AS STANDARD
FREE unlimited call-outs for breakdown		AS STANDARD
FREE refit of upgraded components		AS STANDARD
FREE certified end-user training		AS STANDARD
Availability of loan equipment T&C Apply		AS STANDARD
Component discount level T&C Apply	25%	100%

QA3 Patient Trolley

QA3 Emergency Trolley

QA3 Patient and Emergency Trolleys

QA3

DRIVE

10 YEARS

LIFETIME WARRANTY

QA4 Surgery Trolley System

QA4 Surgery Trolley System

QA4 Day Surgery Trolley System

QA4

QA4

10 YEARS

LIFETIME WARRANTY

AT4 Tourniquet System

AT4 Electronic Tourniquet

10 YEARS

LIFETIME WARRANTY

AT4 Tourniquet System

Lift-Assist™ Lithotomy Stirrups

allen amatech

10 YEARS

LIFETIME WARRANTY

Lift-Assist™ Lithotomy Stirrups

Back-up and support

Our Service Department in Baildon has dedicated staff and state-of-the-art IT systems to manage our database where we keep detailed customer records, organise component stock and plan our engineers' schedules. We also keep track of government directives and maintain vigilance in terms of industry standards.

Training for end-users can be provided on all of our equipment complete with CPD certification.

Certificate of Attendance

QA3 V3 VARIABLE HEIGHT PATIENT TROLLEYS

DIRECTOR 3RD JANUARY 2016



Protect your investment with an **AnetiCare** package

Anetic Aid is a world leading UK-based designer and manufacturer of medical devices used extensively for patient transport, treatment and recovery.

Renowned for innovation and high quality, Anetic Aid works closely with clinicians to continuously develop and improve its products to help medical teams provide the best experience possible for their patients.

With **AnetiCare** and our unique Lifetime Warranty options, we provide preventative maintenance to ensure minimal product downtime throughout a product's working life. Locally-based, in-house Field Engineers, who have in-depth knowledge of all our products, are an integral part of our team.



MADE IN THE UK

For more information on any of our products or service contracts, call:

T +44 (0)1943 878647

sales@aneticaid.com aneticaid.com

Innovative medical technology – practically applied

SPECIALISING IN:

Patient & Surgery Trolley Systems

Operation Table Accessories

Stainless Steel Theatre Furniture

Radiation Protection

Electro-Surgical Accessories

Tourniquet Systems

Fibre Optic Instruments

Service & Maintenance

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